# Negotiation Workshop: Moving to the Next Level

Learn negotiator frameworks and techniques to build collaborative, transparent relationships in today's challenging business environment.



## **Negotiation: Moving Beyond the Past**

Negotiation is no longer about simply getting to yes. It requires an adaptive, forward-thinking approach across the entire relationship lifecycle. Our comprehensive workshops move beyond outdated notions, equipping you with expertise to achieve outcomes in today's complex business landscape.

#### Why Negotiation matters?

In today's dynamic business landscape, negotiation is not just a skill; it's the cornerstone of successful relationships, growth, and value creation. The WorldCC Negotiation Workshops have been meticulously designed to equip professionals like you with the tools, strategies, and mindset needed to excel in the art of negotiation.

During our workshops you will delve into the intricacies of negotiation, learning to think beyond the moment to the long-term relationship. We build skills not just to "win" in the short-term, but to collaborate, uncover opportunities, and strengthen partnerships over time. With negotiation now a lifecycle activity, professionals need to be ready to negotiate at every stage for maximum value creation.

You will leverage up-to-the-minute research and WorldCC's unmatched understanding of the pressures faced by contracts and commercial management professionals. We will equip you to thrive in a complex world where relationships and negotiation impact every facet of business.

Join us and gain the mindset, strategies, and tools to become the skilled negotiator today's landscape demands. <sup>66</sup> At WorldCC, we're committed to moving negotiation training beyond the basics and into the future. Our workshops equip professionals with much more than clever tactics or tips for getting to yes. We foster the strategic mindset and adaptive expertise needed to create value through negotiation at every stage of the relationship lifecycle. **\*\*** 

Tim Cummins President World Commerce & Contracting



# **Benefits**

Our workshops empower individuals and organizations with the skills that drives success in negotiations.

#### **Benefits for Learners**

**Enhanced Skill Set:** Gain a deeper understanding of negotiation dynamics, styles, and strategies that reflect the ever-changing business environment.

**Effective Frameworks:** Learn the value of effective negotiation planning to address diverse scenarios and maximize value.

**Risk Management:** Challenge conventional thinking about risk, exploring its management through terms and conditions.

**Relationship Building:** Discover how negotiation contributes to successful relationships and learn to sidestep pitfalls.

**Real-world Case Studies:** Engage with real-world examples of both successful and failed negotiations, uncovering valuable lessons.

**Interactive Simulations:** Participate in mock negotiations that put your knowledge to the test, reinforcing key principles.

**Expert Insights:** Gain insights from industry leaders and experts, ensuring your negotiation toolkit is cutting-edge.

#### **Benefits for Employers**

**Elevated Performance:** Empower your employees to negotiate with finesse and confidence, translating into more favorable outcomes and higher value creation.

**Strategic Alignment:** Foster a workforce that can strategically plan and execute negotiations, ensuring they align with organizational goals and values.

**Mitigated Risk:** Equip your team with risk management skills that help safeguard against unfavorable terms and minimize potential disputes.

**Enhanced Partnerships:** Cultivate relationships built on solid negotiation foundations, reducing the likelihood of breakdowns and increasing collaboration.

**Real-world Application:** Benefit from employees who are wellversed in the latest negotiation trends and techniques, successful and failed negotiation scenarios, applying lessons learned directly to your business.

# **One Day Workshop Details**

### Agenda

Fun Facts: Ice-breaking quiz and intriguing negotiation insights	5 Planning & Strategy Frameworks: Practical tools for future negotiations	<ul> <li>Identify your natural negotiation style and learn strategies to effectively collaborate with partners of differing styles.</li> <li>Create a strategic negotiation plan by analyzing key factors that impact approaches and outcomes.</li> <li>Manage risk intelligently through critical</li> </ul>
2 Adapting to Services: Shifting focus in a services- driven world	6 Mock Negotiation: Applying skills in a simulated negotiation scenario	<ul><li>analysis of assumptions and careful use of terms and conditions.</li><li>Build mutually beneficial relationships and avoid common negotiation pitfalls through principled techniques.</li></ul>
		Target Audience
3 Case Study: Lessons from a failed project	7 Characteristics of High Performers: Concluding thoughts and feedback	The workshop suits those ready to build, refresh or update negotiation skills. Participants range from entry level to around 3 years of experience, as well as more

**Learning Outcomes** 

seasoned personnel new to negotiation or

8

HOURS

In-person **Expert Tutor** 

returning after a long break.

Safeguarding Value: 4

Prioritizing negotiated terms and dispute avoidance

# **Two Day Workshop Details**

### **Day One Agenda**

4



**Understanding Outcomes:** 

The role of contracts in

uncertain environments

Collaborative Negotiation:

hands-on application.

Principles, components, and

### Day Two Agenda

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4

5

Building Frameworks: Problem-solving and collaborative relationship principles

2 Communication Dynamics: Influence, active listening, and media impact

Case Study: Negotiating real-world scenarios

Lessons from the Negotiation Room: Extracts and facilitated discussions

Workshop Conclusion: Summarizing learnings and next steps

### **Learning Outcomes**

- Maintain composure and drive results in uncertain conditions using resilient negotiation strategies.
- Foster collaborative partnerships through contracts that balance governance, relationships, and objectives.
- Communicate persuasively across media to align priorities and influence diverse stakeholders.
- Apply negotiation techniques across the contract lifecycle, embracing opportunities.

### **Target Audience**

The workshop has wide applicability, but is best suited to those engaging in complex sales or procurement negotiations. Ideal for those with 4+ years experience including some negotiation exposure. It assists in developing commercial awareness and skills for a variety of business functions.





Why Negotiate: Build trust, create value and understand priorities



Negotiation challenge: overcoming a problem



#### **One Day**

Min cohort: 12 Max cohort: 24 8 hours, in-person



16 hours, in-person \$15,000 per cohort

**Two Day** 

Min cohort: 12

Max cohort: 24

#### **Additional charges**

Travel costs for in person tutor: POA Tailored case studies: \$500

Find out more and enroll

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# About WorldCC

World Commerce & Contracting is a not-forprofit association dedicated to helping its global members achieve high performing and trusted trading relationships.

With 75,000 members from over 20,000 companies across 180 countries worldwide, the association welcomes everyone with an interest in better contracting: business leaders, practitioners, experts and newcomers.

It is independent, provocative and disciplined, existing for its members, the contracting community and society at large.

